



THABAZIMBI

MUNICIPALITY • MUNISIPALITEIT • MASEPALA

Ailekorrespondensiemoetge rigword aandie Munisipale Bestuurder All
correspondence must
be directed to the Municipal Manager Makwa lootlhea lebiswego
Mookamediwa Masepala

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REF./VERW: EPC

ENQUIRIES/NAVRAE: ACFO KJ MATLOU

02 February 2024

Important Notice – Electricity Postpaid Customers

Dear Postpaid Electricity Customers,

We would like to bring to your attention that a significant portion of the bills you have been receiving has excluded kVA (kilo-volt-amperes), for which the Municipality has been making payments to ESKOM.

In line with our previous communications regarding the agreement between the Municipality and ESKOM, our new meters have the capability to measure both kWh (kilowatt-hours) and kVA. If you find kVA mentioned on your bill and require clarification, please feel free to contact the Chief Financial Officer's office. A team of metering experts will be available to guide you through your individual usage profile.

We provide these resources to ensure you have a clear understanding of your bill. Your co-operation is crucial as we collaborate to enhance our service to the community. We commit to keeping you updated on any developments in this matter.

We appreciate your understanding and support in this regard.

Yours in Governance

MR L.G TLOUBATLA
MUNICIPAL MANAGER